

# New York-New Jersey Public Health Training Center Columbia University Mailman School of Public Health



## Overview

- From 2001-2010, the NYNJ-PHTC provided training programs to PH workers throughout the states of New York and New Jersey.
- In September 2010, two new PHTCs were established in New York and New Jersey allowing the NYNJ-PHTC to focus its training activities on the needs of the New York City Department of Health and Mental Hygiene (NYCDOHMH) and its more than 6,000 PH workers.
- The NYNJ-PHTC offers customized in-person and distance learning programs to improve the skills of PH workers to provide the Essential Public Health Services to more than eight million people living throughout the five boroughs of NYC.

## Key Activities

- Important topic/skill areas identified by key partners and PH workers and for which customized training programs have been provided include: health literacy, cultural competency, supervision and leadership, communication skills, stress management, and program development and evaluation.
- A needs assessment to identify and then address reasons for the high turnover of PH sanitarians in NYCDOHMH is currently under way. The NYCDOHMH employs the largest sanitarian workforce in the nation. These workers ensure the safety of NYC's more than 20,000 food service establishments. Recruiting and retaining quality PH sanitarians will improve the efficiency of food safety inspections in NYC, an essential element of protecting the health of the people living in NYC.

## Public Health in Action

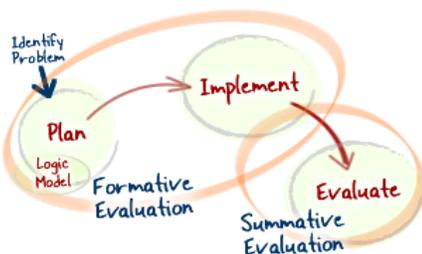


Image from "Program Development and Evaluation," a new NYNJ-PHTC online training program.

## **Impact on Public Health Workforce**

- The New York State Department of Health (NYSDOH) hosts a learning management system to provide continuing education training programs to PH workers statewide. The system includes more than 710 select PH programs, most in a distance learning format. The NYNJ-PHTC provided support to enhance the program enrollment and completion processes, thus allowing the State to document the readiness of its workforce at NYSDOH and in 57 local health departments throughout the State to provide the Essential Public Health Services.
- At the request of the New York State Association of County Health Officials, the NYNJ-PHTC developed a distance learning training program to address members' reported stress levels and enhance their coping strategies in the workplace. The new program, entitled "Managing Stress and Time," launched in August 2010 and has already attracted over 1,000 PH workers, 650 of whom have completed the program and received free continuing education credits.
- 16 unique in-person and distance learning training programs were offered in 2011.
- 11,000 workers were trained in 2011.
- Over 150,000 workers have been trained since 2001.

## **Key Partners**

- New York State Department of Health
- New York City Department of Health and Mental Hygiene
- New Jersey Department of Health and Senior Services
- New York State Association of County Health Officials
- New Jersey Health Officers Association
- Northeast Regional Public Health Leadership Institute
- National Center for Disaster Preparedness
- New York State Nurses Association
- Empire State Public Health Training Center
- New Jersey Public Health Training Center

## **Leadership**

**Principal Investigator: Marita K. Murrman, EdD, CHES**

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# HRSA Public Health Training Centers



The Health Resources and Services Administration funded Public Health Training Centers (PHTC) are partnerships between accredited schools of public health, related academic institutions, and public health agencies and organizations. The PHTC Network improves the Nation's public health system by strengthening the technical, scientific, managerial, and leadership competence of current and future public health professionals. Public Health Training Centers assess the learning needs of the public health workforce, provide accessible training, and work with organizations to meet other strategic planning, education, and resource needs.

<http://www.publichealthtrainingcenters.org>



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