



Agency for Healthcare Research and Quality

Advancing Excellence in Health Care

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AHRQ Investment in 3D



2011



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www.ahrq.gov/qual/qdr11.htm

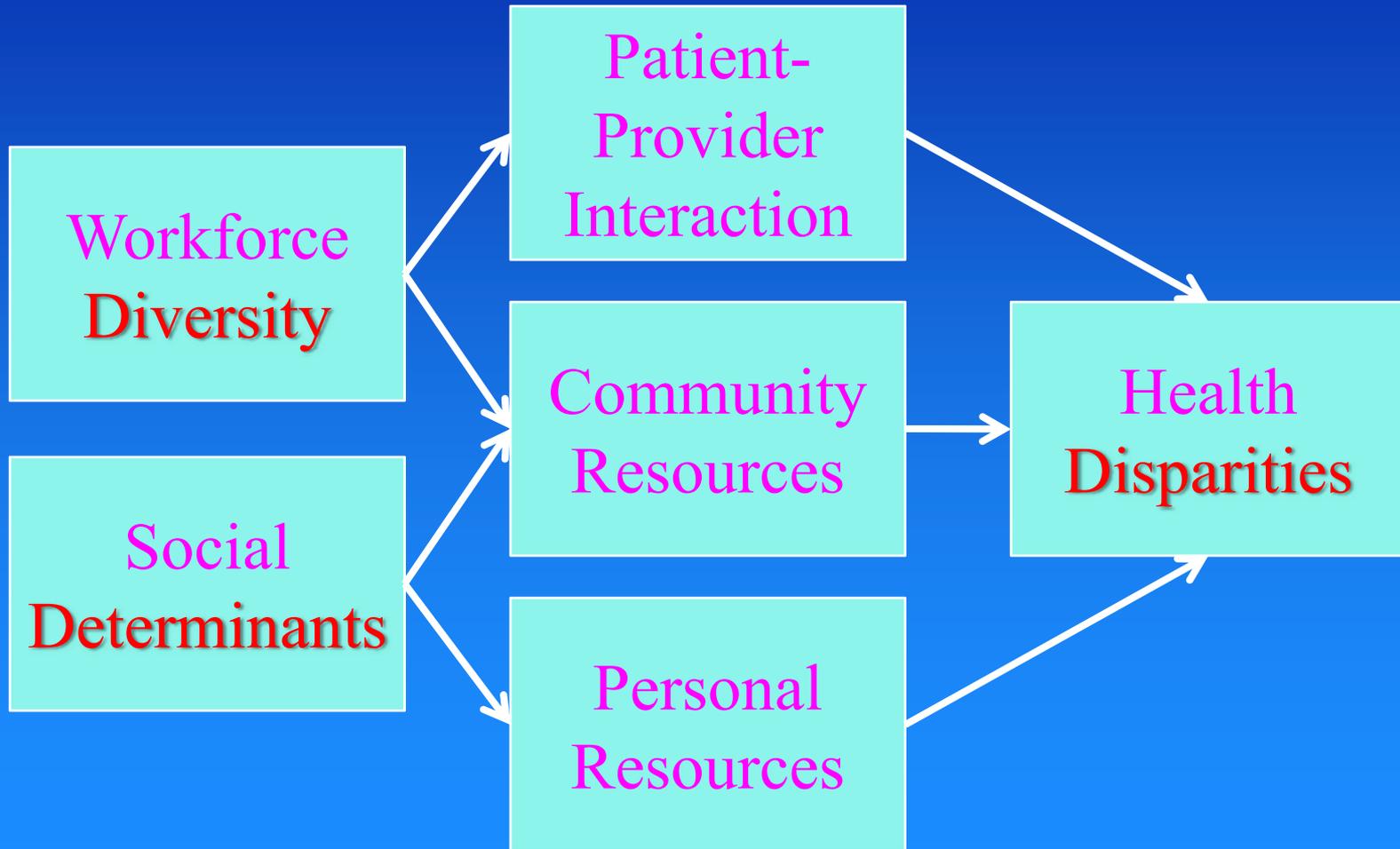
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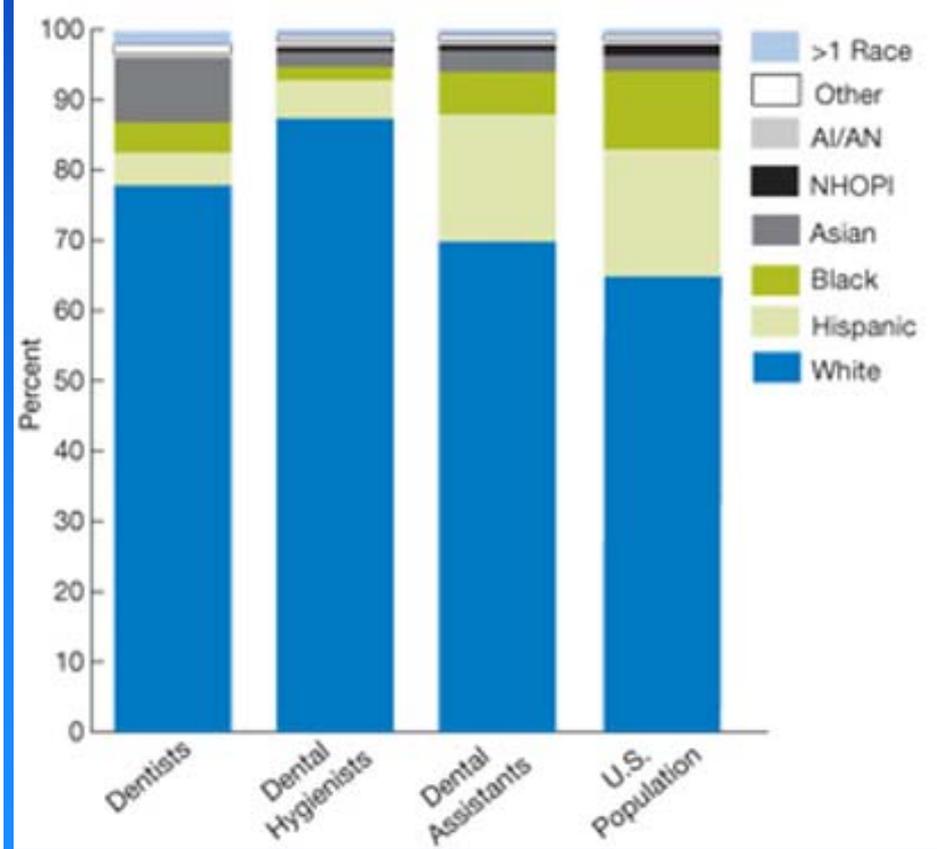
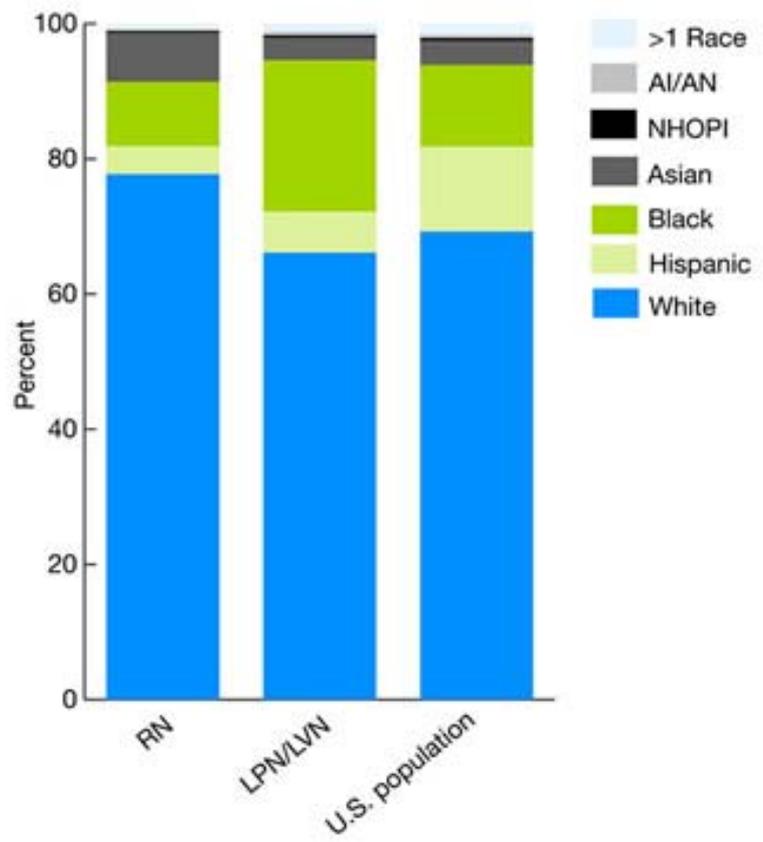
2011



3D Health



Workforce Diversity: Measure & Track



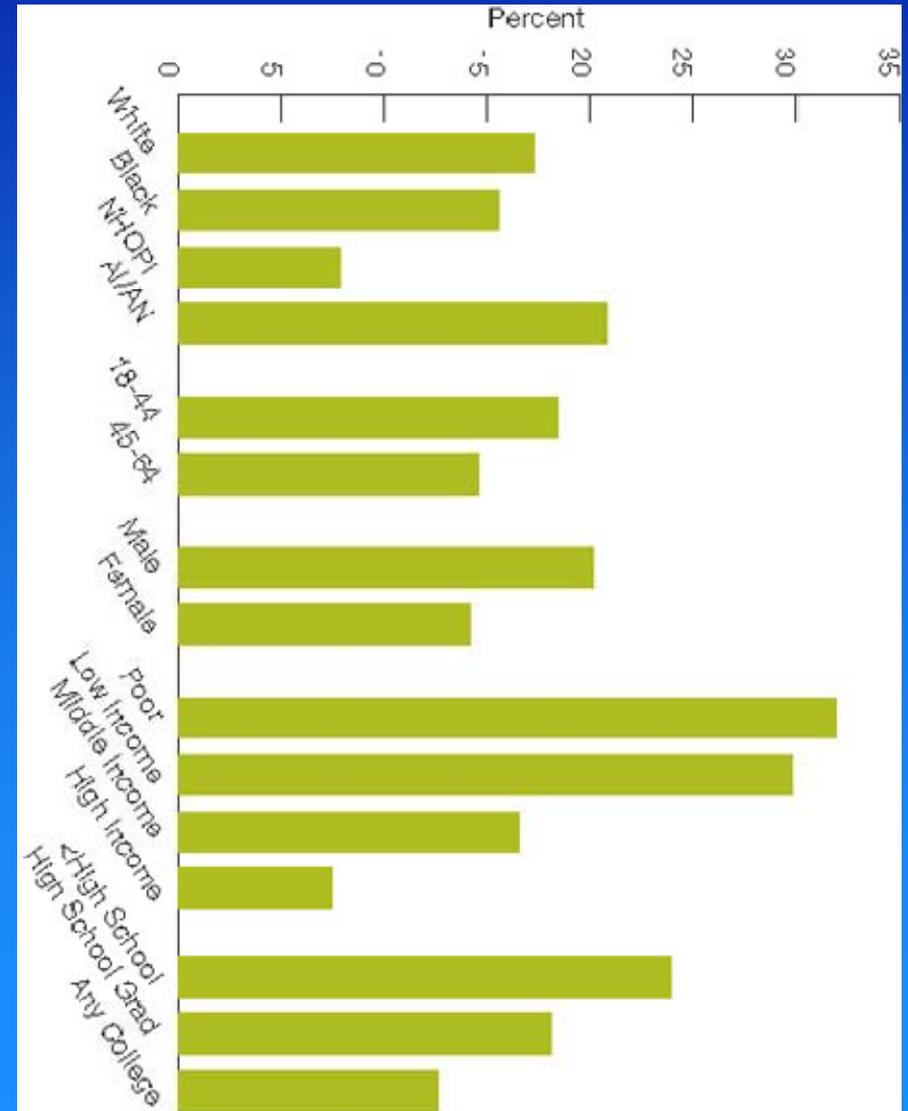
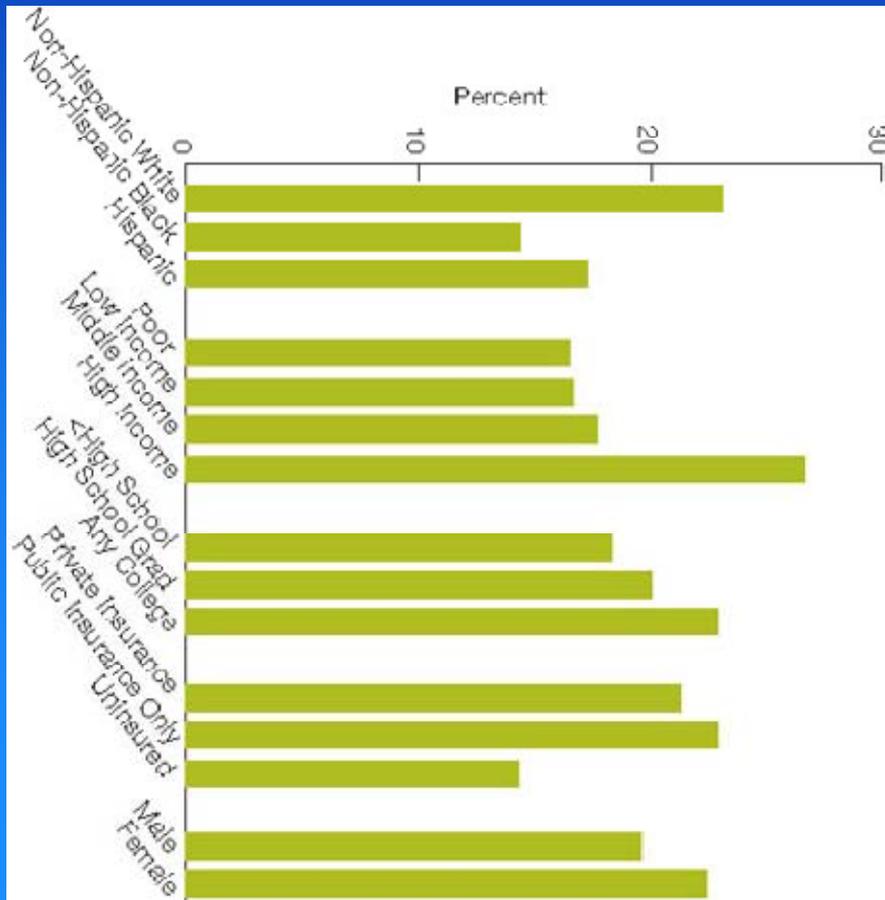


Patient-Provider Interaction: Measure & Improve

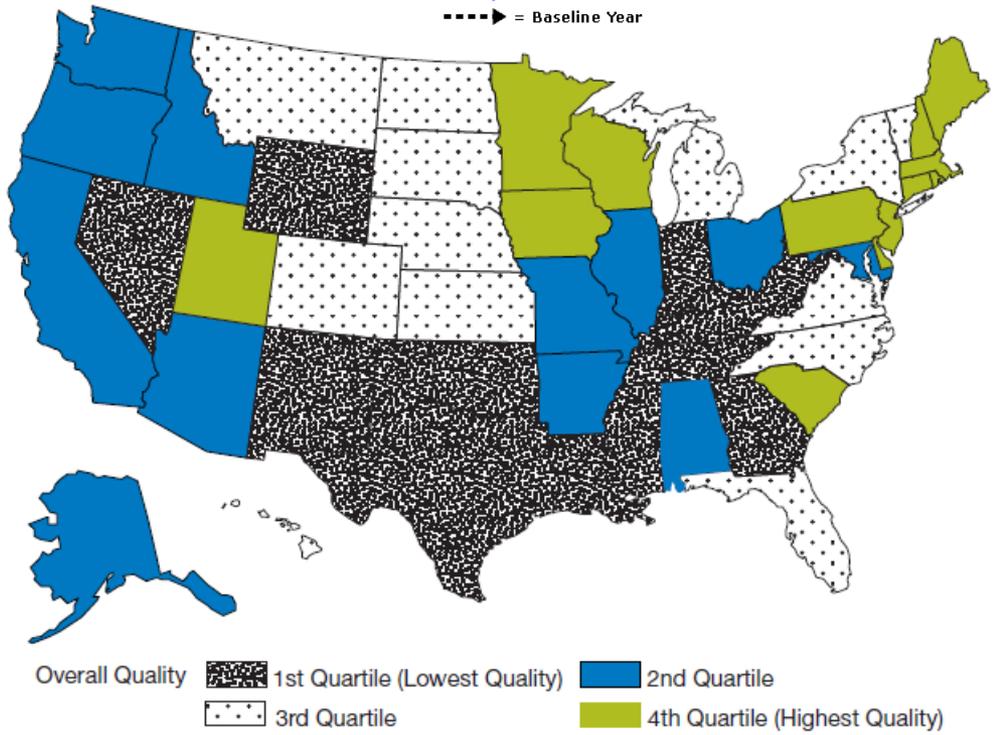
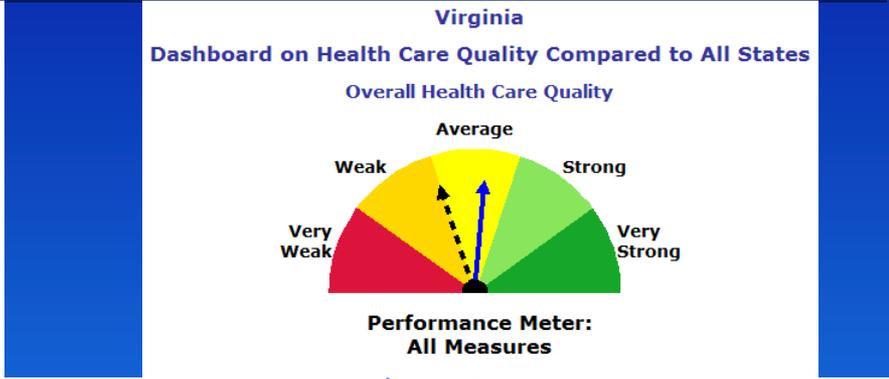
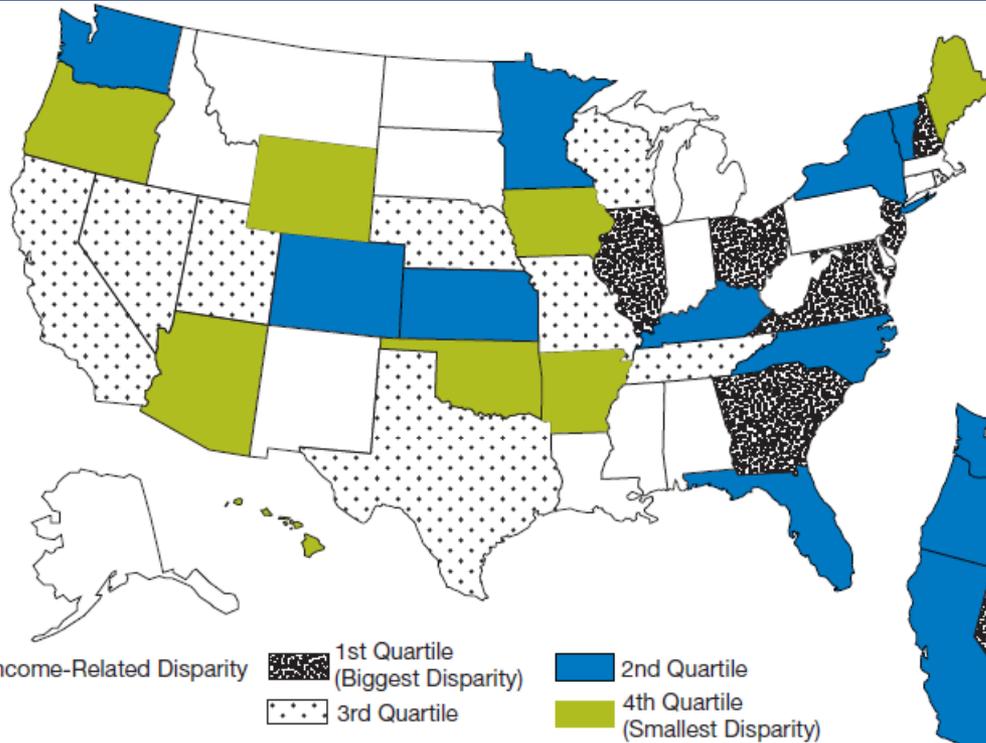
- CAHPS Surveys of Patients' Care Experiences
 - Patient-Provider Communication
 - Cultural Competency Item Set
 - Health Literacy Item Set
- Health Literacy Measurement Tools
 - Rapid Estimate of Adult Literacy in Medicine—Short Form (REALM-SF)
 - Short Assessment of Health Literacy for Spanish Adults (SAHLSA-50)
- Health Literacy Universal Precautions Toolkit

Social Determinants: Personal Resources

Target populations for intervention



Social Determinants: Community Resources

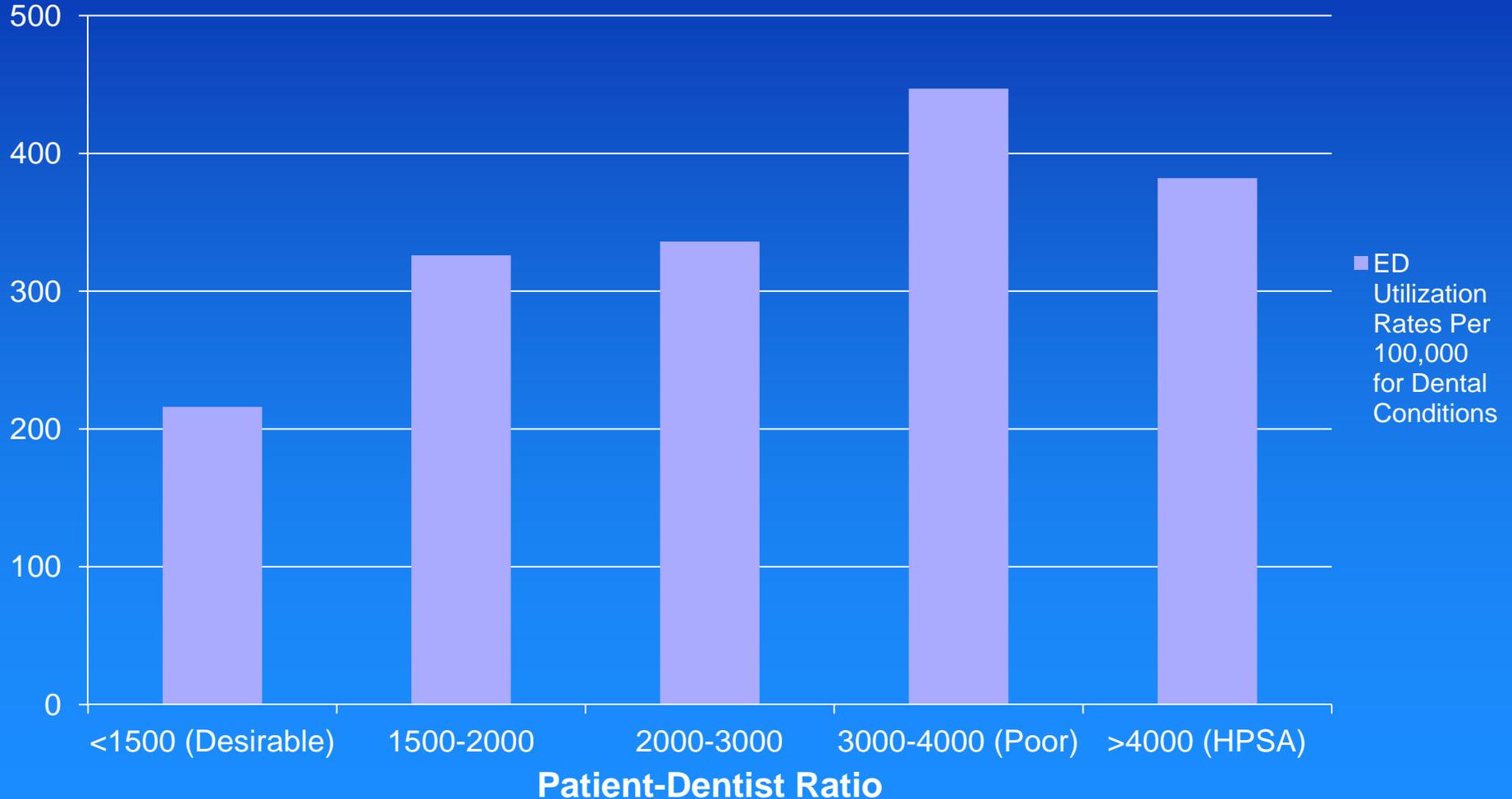


Target communities for intervention

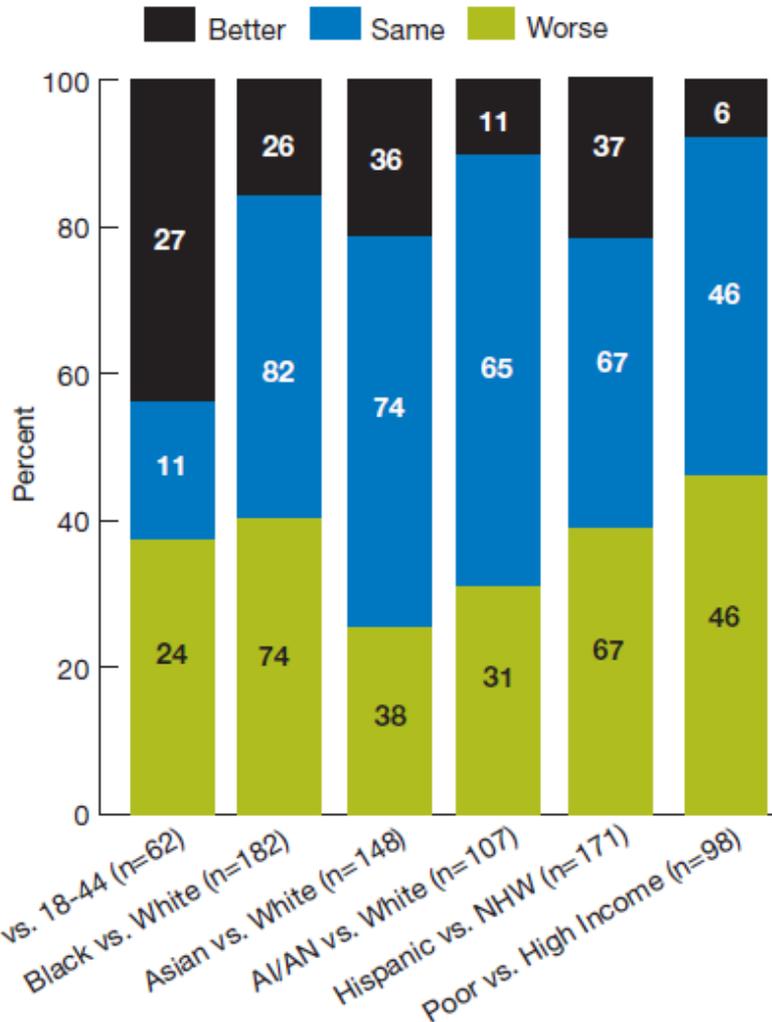


Community Resources: Assess Safety Net

ED Utilization Rates Reported by Patient-Dentist Ratio



Health Care Disparities: Quantify Problem



Key: AI/AN = American Indian or Alaska Native; NHW = non-Hispanic White; n = number of measures.

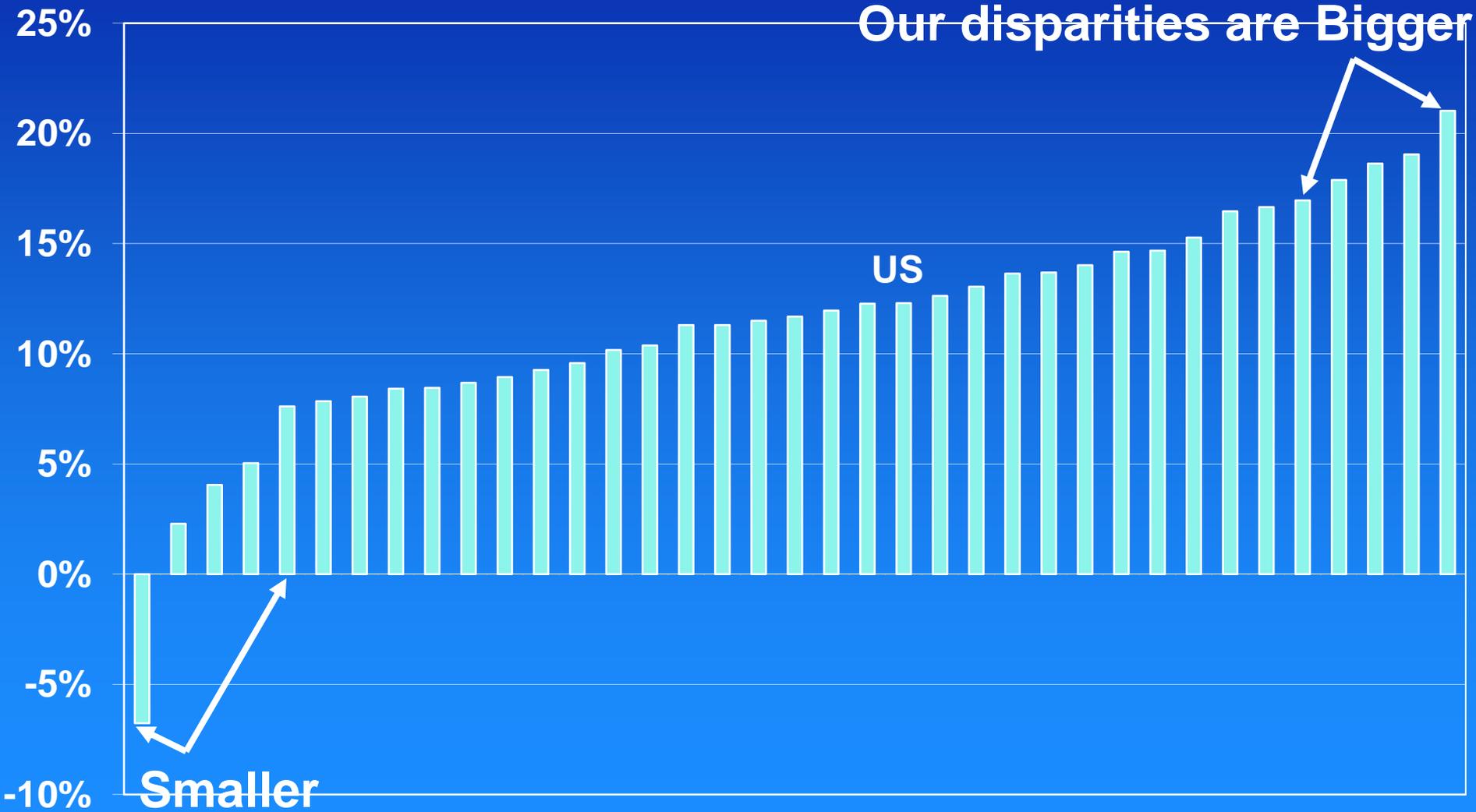
Better = Population received better quality of care than reference group.

Same = Population and reference group received about the same quality of care.

Worse = Population received worse quality of care than reference group.

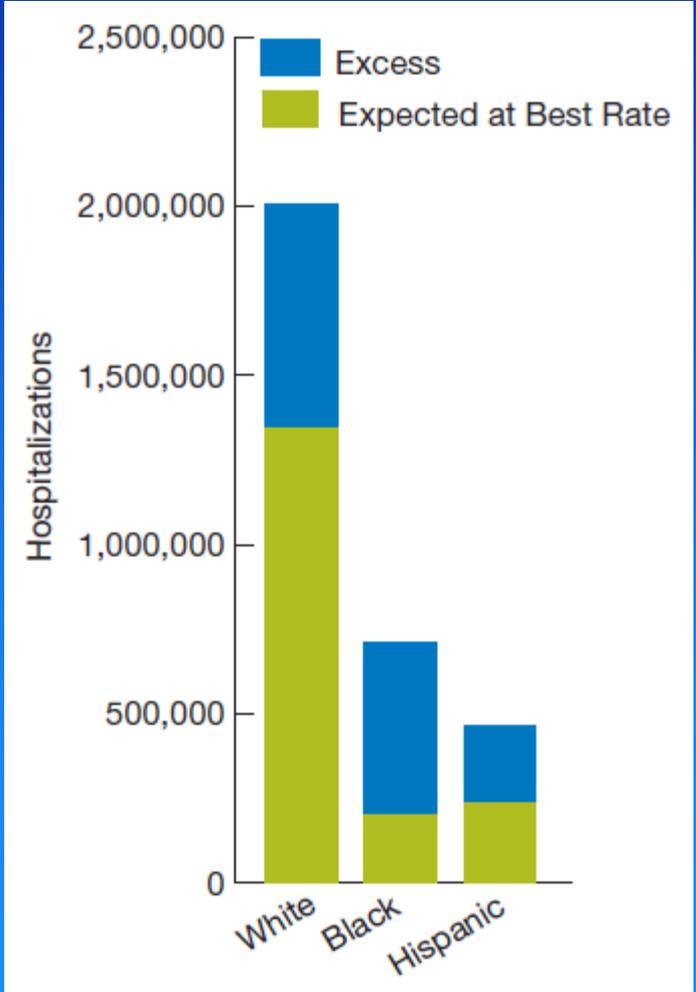


Health Care Disparities: Quantify Variation

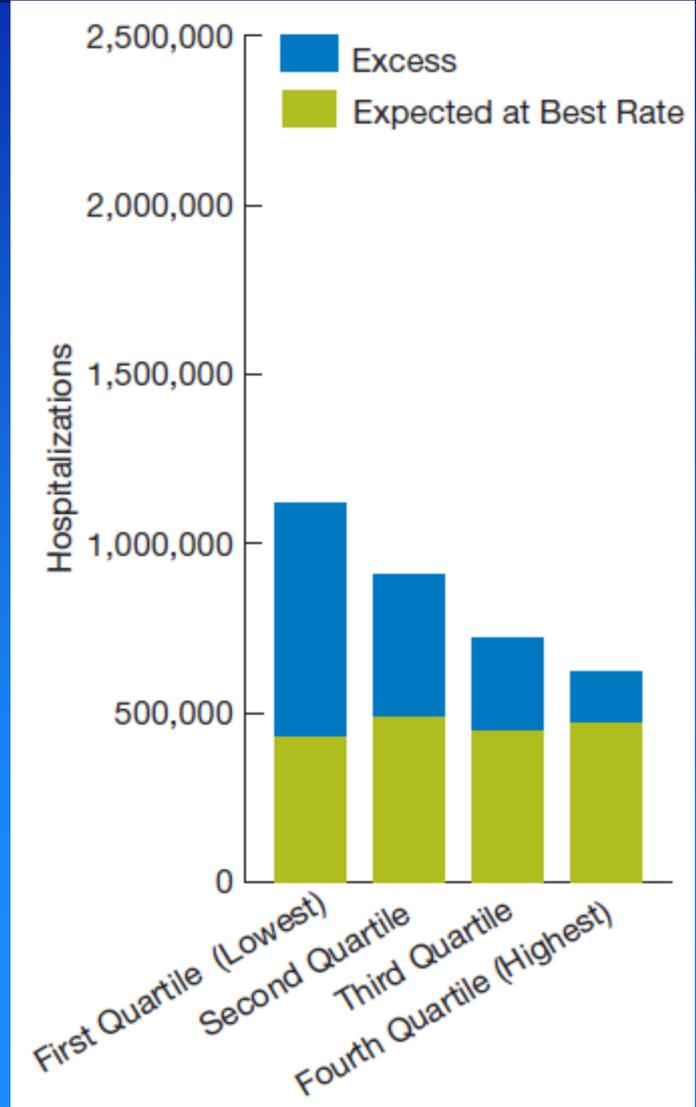




Health Care Disparities: Quantify Costs

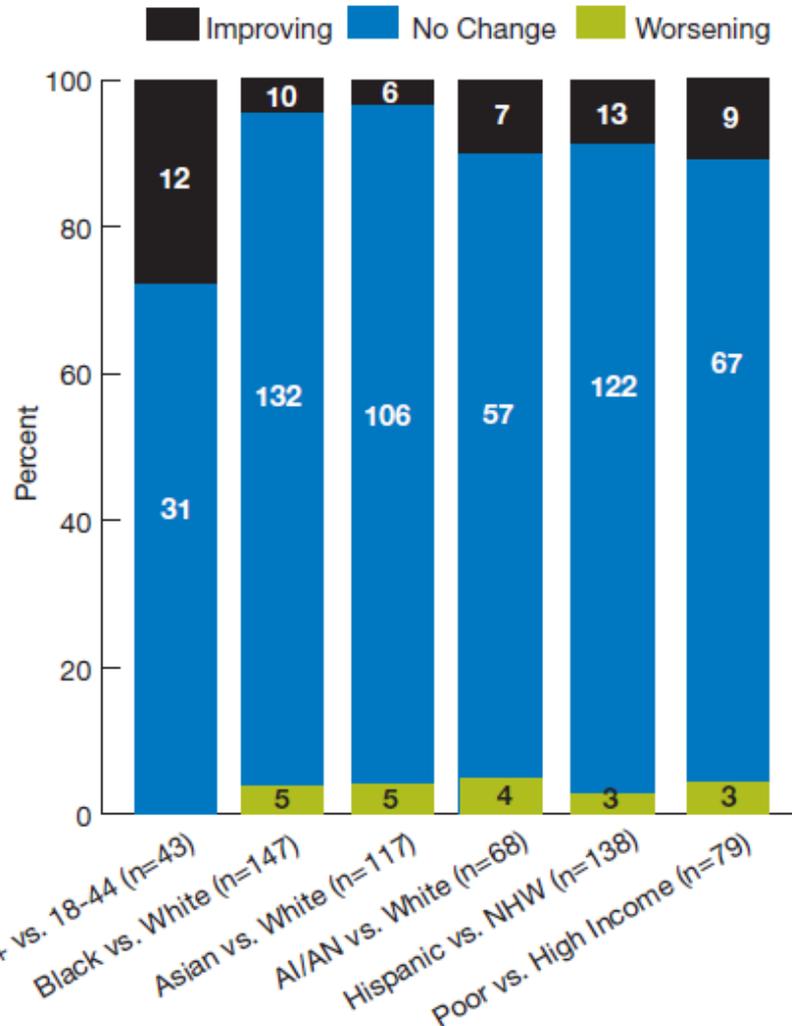


Disparities in preventable admissions cost a lot – ~\$10.5 billion / year.





Health Care Disparities: Track Over Time



Key: AI/AN = American Indian or Alaska Native; NHW = non-Hispanic White; n = number of measures.

Improving = Disparity is getting smaller at a rate greater than 1% per year.

No Change = Disparity is not changing or is changing at a rate less than 1% per year.

Worsening = Disparity is getting larger at a rate greater than 1% per year.



AHRQ Investment in 3D

- Measure & Track Workforce Diversity
- Measure & Improve Patient-Provider Interaction
- Social Determinants
 - Target Populations for Intervention
 - Target Communities for Intervention
 - Assess Safety Net
- Quantify and Track Disparities